



## BOOKING TERMS AND CONDITIONS

By booking, you agree to be bound by these Terms and conditions. These may change from time to time and you should visit our website or ask the Camp Manager to check for updates.

### PARTIES TO AGREEMENT

The parties to this agreement are the Kaupokonui and District Beach Society and you.

You are responsible for the acts and omissions of all persons occupying any campsite booked by you. This includes, but is not limited to, the payment of all fees and penalties.

You are responsible for sharing all information provided by us, including safety and emergency information, by any means at any time, with all persons that will be or are camping with you at your booked campsite/cabin.

### CAMPERS AND CAMPING FEES

The current camping fees for a campsite or cabins will be advised to you at time of booking and will be available on our website and facebook pages.

### PAYMENTS

All reservations must be paid in full at the time of booking unless otherwise stated.

### CHECK-IN AND CHECK-OUT TIMES

Check-in is from 2pm on the day of arrival. Check-out is by 11am on the day of departure. Early check-ins and late check-outs by arrangement with the Camp Manager

### CANCELLATIONS

All cancellations must be made by email to [kaupokonuibeach@gmail.com](mailto:kaupokonuibeach@gmail.com) .

Cancellation fee is based on the number of day's notice of cancellation received as follows:

- |  |   |
|--|---|
| 1. No Show/Early departure               | 100% non refundable   |
| 2. 1 – 7 days                            | 100% non refundable   |
| 3. 8 – 29 days                           | 75% refund less admin fee of \$25 or credit to be used for future booking |
| 4. 30 days or more                       | 100% refundable less admin fee of \$25                                    |
| 5. Xmas/New Year/Public holiday bookings | 100% Non refundable   |

### REFUNDS

Refunds are at the discretion of the camp manager and for exceptional circumstances only i.e illness, natural disaster, tangi/funeral. Early departure because of weather is not a valid reason for a refund or credit. To apply for a refund you must request by emailing [kaupokonuibeach@gmail.com](mailto:kaupokonuibeach@gmail.com) providing reason for cancellation/refund and verified bank details. Refunds may take up to 10 working days to process.

### RULES & REGULATIONS

As stipulated in the Kaupokonui Beach camp Guidelines. A copy of the guidelines will be emailed together with the booking confirmation email and is also available to view at the camp office.